

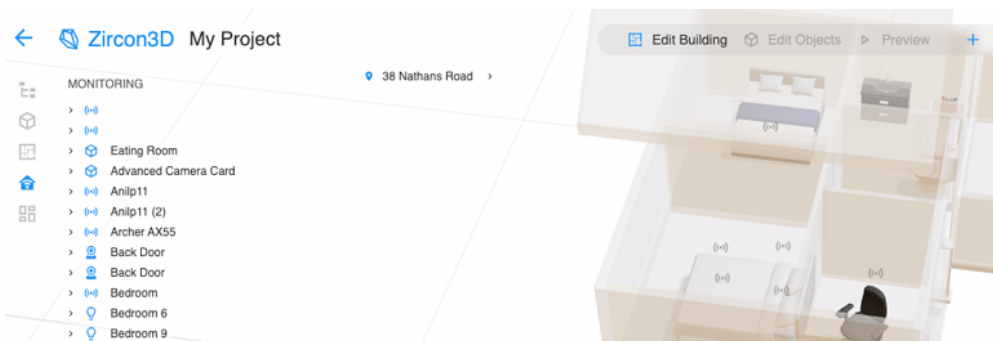
Entities in Home assistant not appearing

[chris2172](#) 1 March 13, 2025, 11:08am

I am very new to this, and I set it up for myself and a friend.
My Friend sees all his Home Assistant Entities & I don't

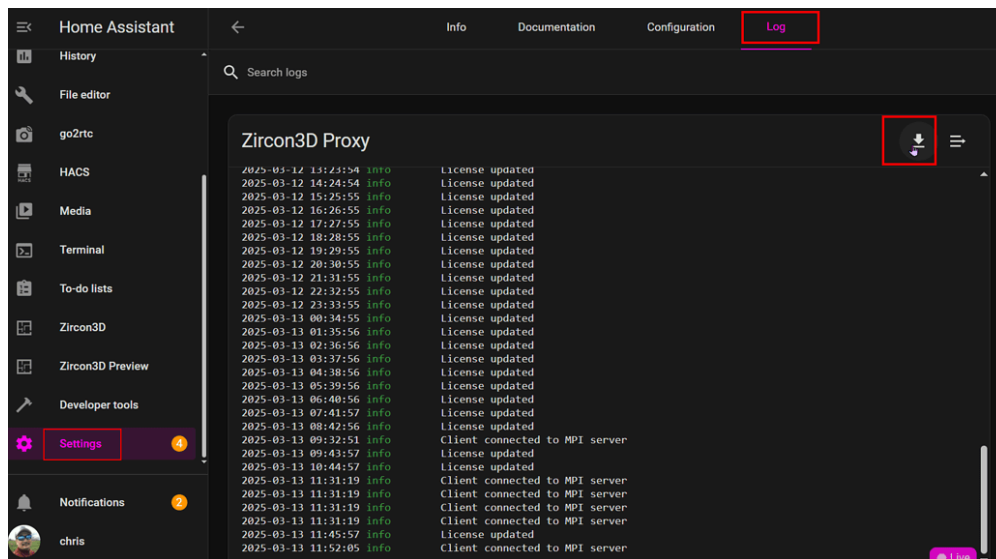
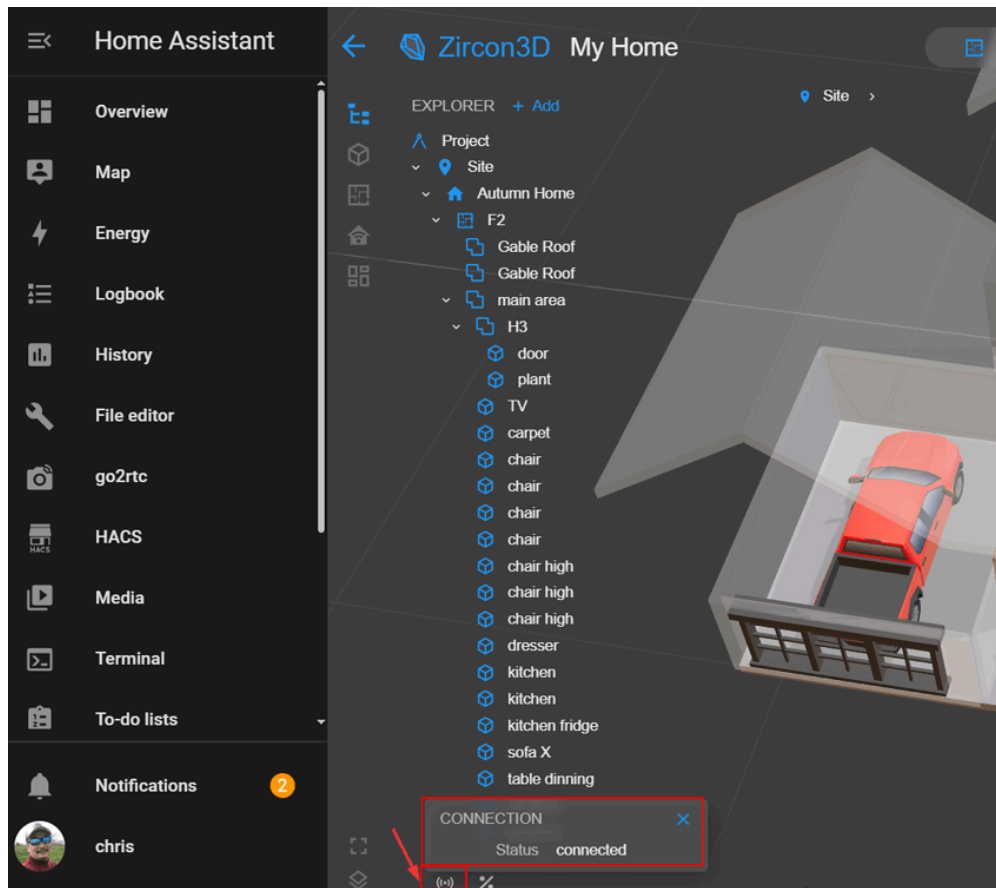


Below is what my friend gets



Any Idea what I'm doing wrong?

[Tami Liu](#) 2 March 13, 2025, 3:08pm



Hi Chris,

Thanks for reporting the issue!

Could you check the **Connection Status** in the **bottom status bar** (see Image 1)? Additionally, please follow these steps:

1. Go to **HA Settings** → **Add-ons** → **Zircon3D Proxy**.
2. Select **Logs** and click **Download Log**.
3. Send the log file to me (tami.liu@lichr.com) for further analysis.

[chris2172](#) 3 March 13, 2025, 7:46pm

[@Tami_Liu](#) Email send with logs

[Tami_Liu](#) 4 April 17, 2025, 6:14pm

This issue was fixed in **v1.1.3** and later versions.
Please update to the latest version. Thanks for reporting it!